



**PURPOSE:** The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

## Why is my PAE not enrolled?

Are you wondering why your PAE has not been enrolled yet? If so, there are certain indicators in TPAES that will help answers your enrollment questions...

### MOPD

- For Group 1 PAEs, be sure the MOPD has been entered in TPAES. If not, enter the MOPD once all other payer sources (including Medicare and private pay) have been exhausted or stopped paying. If you cannot enter the MOPD on the PAE, please contact the LTSS Help Desk to open the PAE to your facility.

### Enrollment Status

- To review the enrollment status of the PAE, check the *Authorization to Enroll in CHOICES* section. If the following indicators are showing...

- **Denied- Not Medicaid Eligible-** At the time of the LTSS review, the member was not approved for Medicaid. If this member currently has Medicaid, please contact the LTSS Help Desk to review the enrollment again.
- **Denied With Enrollment Comment- Please Recertify-** The PAE needs to be recertified if there has been more than 90 days between the PAE approved effective date and the MOPD or if the Medicaid effective date is more than 90 days from the PAE approved effective date.
- **Pending-** The person's Medicaid has not been approved yet and TennCare is awaiting approval prior to enrollment.
- **Enrolled-** If the Enrollment effective date is correct then no action is needed. If the enrollment date is different than requested, contact the LTSS Help Desk for further guidance.



### Know Your Numbers

In 2018, TennCare received a total of 25,196 PAEs. Wow!

### Important Links

On the main LTSS page, a new section has been added titled **Important Links**. This section includes frequently visited links in an easy to find location. To visit, click here: <https://www.tn.gov/tenncare/long-term-services-supports.html>



## PASRR/LOC Manual

LTSS has recently created Provider Manuals for PASRR and Level of Care (LOC). The manuals are designed for NF and Hospital submitters and will serve as desk-guides when submitting a PASRR into Ascend's web based system. The guides will provide helpful tips along with step-by-step instruction for PASRR/LOC submissions. The guides will be uploaded to the LTSS Training site once they are finalized.

**Coming Soon** | TPAES Updates are coming in 2019!

## Reminders for the New Year

- PASRR submissions should only be made through the ASCEND web based system. PASRRs that are submitted through TPAES will be technically denied. If you need assistance in accessing the ASCEND web based system or information regarding the PASRR process, please contact the ASCEND Help Desk at 877-431-1388 Ext. 3495 or via email [Ascend-TNPASRR@maximus.com](mailto:Ascend-TNPASRR@maximus.com)
- All skilled services previously paid at the Level II rate are included in the Blended Rate effective 07/01/2018. Enhanced Respiratory Services paid at the Enhanced Rates have not been affected and are still requested, approved and reimbursed at those Rates.